



TAMIL NADU ELECTRICITY OMBUDSMAN

19- A, Rukmini Lakshmipathy Salai, (Marshal Road),

Egmore, Chennai - 600 008.

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BEFORE THE TAMIL NADU ELECTRICITY OMBUDSMAN, CHENNAI

Present: Thiru. A. Dharmaraj. Electricity Ombudsman

Appeal Petition No. 86 of 2016

Thiru. K. Chandran,
No.109, 4th Cross Street,
Jayendra Nagar,
Sembakkam,
Chennai – 600 073.

. Appellant

Vs

The Executive Engineer,
O&M/Tambaram,
Chennai Electricity Distribution Circle/South-2,
TANGEDCO,
110/11 KV Tambaram SS Complex,
Pudhuthangal, Mullai Nagar,
Tambaram West, Chennai – 42.

. Respondent

Date of hearing : 10.1.2017

Date of Order : 27.1.2017

1. The Petition dt. 17.10.2016 filed by Thiru. K. Chandran, F/o Rajkumar Chandran, Jayendra Nagar, Chennai – 600 073 was registered as Appeal Petition No.86 of 2016.

2. The Appellant prayed for refund of Rs.1268/- which was collected in excess due to recording of the meter reading as 36940 in the computer instead of 37510 recorded in the white meter card while taking reading on 5.5.2016 in SC No.273-131-023 for the 5/2016 assessment period.

3. A copy of the above petition was forwarded to the Executive Engineer/ O&M/Tambaram vide letter dt.21.10.2016 for furnishing the counter if no settlement is reached.

4. To enable the Appellant and the Respondent to putforth their arguments in person, a hearing was conducted on 19.1.2017.

5. On 19.1.2017, Thiru. P. Selvakumar, Assistant Engineer/ O&M/ Sembakkam attended the hearing on behalf of the Respondent and the Appellant has not attended the hearing.

6. The Assistant Engineer/Sembakkam informed that a sum of Rs.938/- collected in excess from the Appellant has already been credited into the account of SC No.273-131-023 and out of which a sum of Rs.428/- was adjusted against 1/2017 assessment period bill. The balance amount of Rs.510/- is available as credit in the account of the consumer for future adjustment. However, on further scrutiny of the calculation, the Assistant Engineer informed that the CC charges for 760 units consumed during 7/2016 assessment period works out of Rs.3601/- only instead of Rs.3846/- while taking into account of the proportionate free units for the above assessment period and furnished a revised working sheet. As per the revised calculation, the excess amount collected from the Appellant works out to Rs.1183/- As Rs.938/- has already been credited into the account of SC

No.273-131-23 on 28.1.2016, the Assistant Engineer informed that a sum of Rs.245/- will also be credited into the account of the consumer and adjusted in the future bills of the Appellant.

7. The Assistant Engineer also informed that in email dt.7.12.2016, addressed to the Electricity Ombudsman, the Appellant has requested to close the petition and furnished a copy of the same.

8. As the Respondent has stated that the Appellant has requested to close the petition in email dt.7.12.2016, the relevant para of the said email is extracted below :

"I received a letter dt.30.11.2016 on 5.12.2016 from AE, Sembakkam stating that an excess amount of Rs.938/- has been entered in the system as ADVANCE and I accepted the same.

It is to be noted here that the Chairman, Grievance Redressal Forum/SE-CEDC-South I has indicated in his letter dt.3.10.2016 that there is NO excess amount collected from me.

Because of your kind action, the issue has been solved now and I request you to close my petition."

9. On a careful reading of the above, it is noted that the Appellant has accepted the refund of Rs.938/- made by the Respondent and requested to close the petition.

10. As the Respondent has agreed to refund a further sum of Rs.245/- in addition to the sum of Rs.938/- already credited into the account of the Appellant. The Respondent is directed to credit Rs.245/- in to the account of the Appellant within 15 days from the date of receipt of this order.

11. As the grievance of the Appellant has been settled, the Appellant has requested for closing the petition. Accordingly, the Appeal Petition No.86 of 2016 is treated as closed. No Cost.

(A. Dharmaraj)
Electricity Ombudsman

To

1) Thiru. K. Chandran,
No.109, 4th Cross Street,
Jayendra Nagar,
Sembakkam, Chennai – 600 073.

2) The Executive Engineer,
O&M/Tambaram,
Chennai Electricity Distribution Circle/South-2,
TANGEDCO,
110/11 KV Tambaram SS Complex,
Pudhuthangal, Mullai Nagar,
Tambaram West, Chennai – 42.

3) The Chairman,
(Superintending Engineer),
Consumer Grievance Redressal Forum,
Chennai Electricity Distribution Circle/South-2,
TANGEDCO (Formerly TNEB),
110 KV SS Complex, K.K. Nagar, Chennai – 600 078.

4) The Chairman & Managing Director,
TANGEDCO,
NPKRR Maaligai,
144, Anna Salai,
Chennai -600 002.

5) The Secretary,
Tamil Nadu Electricity Regulatory Commission,
19-A, Rukmini Lakshmi pathy Salai,
Egmore,
Chennai – 600 008.

6) The Assistant Director (Computer) – **For Hosting in the TNEO Website.**
Tamil Nadu Electricity Regulatory Commission,
19-A, Rukmini Lakshmi pathy Salai,
Egmore,
Chennai – 600 008.